

Amendments to Terms: S³ Rewards and voucher programmes – FAQs

Section A: Cessation of The Seletar Mall under the S³ Rewards Programme

1. Why is The Seletar Mall no longer a Participating Mall under the S³ Rewards Programme?

Due to a change in ownership, The Seletar Mall will no longer be a Participating Mall under the S³ Rewards Programme. A new rewards programme for The Seletar Mall will be introduced at a later date.

2. When is the last day that I can earn S³ Rewards points from participating retailers in The Seletar Mall?

S³ Rewards points issuance for members will cease on 1 March 2024. The S³ Rewards programme will continue to accept backdated receipts dated 23 – 29 February during the period 1 – 6 March. For such purchases, please submit a clear receipt image to s3rewards@straitproperties.com.sg. Straits Retail Property Management Services Pte Ltd (“SRPMS”) may, in its sole and absolute discretion, reject and/or refuse to award points for any purchase if SRPMS deems the transactions to be doubtful or non-genuine.

Members may continue to earn S³ Rewards points at The Clementi Mall and The Woodleigh Mall.

3. Can I still purchase physical Cuscaden Peak Mall (“CPM”) vouchers at The Seletar Mall’s Customer Service Counter?

Sale of physical CPM vouchers at The Seletar Mall’s Customer Service Counter will cease on 1 Mar 2024. If you wish to purchase physical CPM vouchers, you may visit Paragon, The Clementi Mall or The Woodleigh Mall.

4. Can I still utilize my CPM vouchers/eVouchers at The Seletar Mall?

CPM vouchers and eVouchers will continue to be accepted at The Seletar Mall from 1 Mar to 31 May 2024 and will cease from 1 June 2024 onwards.

5. Will I still enjoy Carpark Rewards under the S³ Rewards programme at The Seletar Mall if I have exchanged my points for parking credits?

Redemption and utilization of carpark rewards under S³ Rewards at The Seletar Mall will cease from 1 June 2024. If you have unutilized carpark credits, you may utilize the carpark credits at other participating malls of S³ Rewards, namely The Clementi Mall and The Woodleigh Mall from 1 June 2024.

6. Can I still utilize my eCapitaVoucher at The Seletar Mall?

Usage of eCapitaVoucher at The Seletar Mall will cease from 1 March 2024. However, you can continue to utilize your eCapitaVouchers at the other malls managed by SRPMS, namely Paragon, The Clementi Mall and The Rail Mall or any participating malls of CapitaStar.